

*'Caring for Our Nation's Best'*  
**Europe Regional Medical Command  
Public Affairs Office**

COM 06221 17 3317 or 3316  
DSN 371-3317 or 3316

**News Release**  
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**COM 06221 17 3317**

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Deployment Health Helpline

Toll free and DSN numbers have been activated in Germany, Italy, Belgium Spain, England, Hungary, and the Netherlands to assist service members and their families in contacting the Deployment Health Helpline in the United States. The DSN number works from all US government phones in Europe that support the worldwide DSN.

The Deployment Health Clinical Center Helpline is located in Washington, DC, and is manned 7:30 a.m. – 4:30 p.m., Eastern Standard Time, 1:30 p.m. – 10:30 p.m. Central European Time, Monday-Friday, excluding federal and training holidays. Callers may leave a message after duty hours or when the helpline is busy. Calls will be returned the same day or during the following workday.

Any deployment related medical questions or concerns – having to do with physical or mental health care – may be addressed through this venue. If the question cannot be immediately answered, it will be forwarded to the appropriate health care expert who will contact the caller as soon as possible.

Toll free and DSN numbers from Europe to call the Deployment Health Helpline are:  
Toll free, 00800-8666-8666  
DSN, 312-662-3577

Numbers from the United States to call the Deployment Health Helpline are:  
Toll free, 866 559 1627  
Commercial, 202-782-6563

When leaving a message with the helpline, callers should identify themselves, their duty location and provide complete DSN and commercial numbers including country codes so that calls may be successfully returned to Europe.

Example:  
DSN number, 314-371-3317  
Commercial number, 011-49-6221-17-3317

The helpline is for all active duty service members and their families, and DoD contractors and civilians who have been deployed and have medical questions or concerns. Military retirees may also use this service.

National Guard and Reservists not on active duty who have medical questions or concerns related to a deployment should contact the Veterans Administration helpline at 800-749-8387. This number is not toll free if called from outside the continental United States.

More information on the Deployment Health Clinical Center may be found at <http://www.pdhealth.mil>. Point of contact in Europe is Cynthia Vaughan, DSN 371-3317, COM 06221 17 3317.