



DEPARTMENT OF THE ARMY
HEADQUARTERS, U. S. ARMY EUROPE REGIONAL MEDICAL COMMAND
CMR 442
APO AE 09042

REPLY TO
ATTENTION OF:

MCEU-EO

26 September 2002

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: ERMC Command Policy Letter 9, Equal Opportunity Complaints Against the Chain of Command

1. References:

- a. AR 27-10, Legal Services: Military Justice with Change 1, 20 August 1999
- b. AR 600-20, Army Command Policy.

2. Department of the Army Policy is to resolve legitimate complaints at the lowest level of command and to provide adequate procedures for such resolution. In the exercise of statutory rights under AR 27-10, a complainant must establish that an individual was wronged by a member of the Chain of Command, be able to state or provide pertinent facts, and have documented evidence.

3. Any member of the Army who believes they were wronged by a member of the Chain of Command, and who, upon application to that Commanding Officer is refused redress, may complain to any superior commissioned officer, who shall forward the complaint to the officer exercising General Courts-Martial jurisdiction over the officer against whom the complaint is made.

4. Basically, a soldier must have requested redress of a complaint in writing and been refused. Personnel desiring to exercise their statutory rights under AR 27-10 should consult a member of the ERMC Command Judge Advocate's Office.

5. Commanders may not restrict the submission of complaints under Article 138 (UCMJ), and all such complaints must be forwarded through channels to the officer exercising General Courts- Martial jurisdiction over the respondent.

6. A copy of this letter will be posted on the Equal Opportunity bulletin board, read by all personnel during unit in-briefing, and brought to the attention of all personnel at least annually.


ELDER GRANGER
Brigadier General, USA
Commanding

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